



in the development of their commercial activities, employees will promote the products of the organization according to their quality, based on standards without giving false information about the competition.

#### 4.5. Market practices

DERCOSA competes in a loyal manner in the market and does not accept fraudulent or malicious conduct in any case. All DERCOSA employees are committed to free competition and compliance with the laws related to abuse or illegal restrictions of competition in the different countries.

In the development of commercial activities, DERCOSA employees will promote the company based on objective standards, without misrepresenting the characteristics or the conditions of the products they serve. All promotional information of the company will be presented clearly in order not to mislead.

Searching for commercial or market information by DERCOSA employees will always be carried out without violating any protection rule. Employees will respect information about competitors obtained improperly in order to maintain confidentiality. In particular, it will be taken into account when a new professional is incorporated from other companies. Moreover, DERCOSA employees will also avoid spreading false information about company competitors.

#### 4.6. Relations between suppliers

DERCOSA considers its contractors, suppliers and, in general, collaborating companies, essential for the achievement of its growth and development objectives. DERCOSA employees will interact with their goods and services suppliers in a lawful, ethical and respectful way. DERCOSA will give priority to companies with social, environment or ethics certifications or standards.

All DERCOSA employees who participate in selection processes to choose a contractor, supplier, supplier or external companies, have the obligation to act impartially and objectively, respecting always the DERCOSA internal regulations.

Any gift or paid leisure activity will be considered a violation of this Code, must be immediately returned and this circumstance reported to the Ethics committee.